

## **JND Legal Administration Names Nicole Christ as SVP of Operations** ***Experienced Government and Consumer Redress Leader Joins JND's Senior Management Team***

SEATTLE – (PR NEWSWIRE) – 3/13/2025 – [JND Legal Administration](#) (JND), the U.S. leader in legal administration services, has named Nicole Christ as Senior Vice President of Operations. Christ brings over two decades of experience in government oversight, consumer protection, and settlement administration, including her tenure leading refund programs at the Federal Trade Commission (FTC).



During her time at the FTC, Christ managed the agency's Office of Claims and Refunds, overseeing more than 250 consumer redress distributions that returned over \$2 billion to affected individuals. She played a key role in implementing the FTC's first electronic payment distributions and spearheaded efforts to enhance transparency and accountability, including the launch of the FTC's annual report on refunds and interactive public dashboards. She also brings a wealth of plain language expertise, which played a critical role in the launch of IdentityTheft.gov, an initiative that earned the 2016 Grand ClearMark Award from the Center for Plain Language.

"Nicole's extensive experience in government-led refund programs, process optimization, and consumer redress makes her an invaluable addition to our team," said [Jennifer Keough](#), JND Founder and CEO. "Her leadership and strategic insight will be instrumental in continuing JND's mission of delivering best-in-class legal administration services."

Christ's career highlights also include her work in consumer education and FTC outreach initiatives. She has been recognized with multiple awards for her contributions, including the FTC's prestigious Janet Steiger Team Award and the Bureau Director's Award.

Christ holds a Master's degree in English Language and Literature from the University of Maryland and a Bachelor's degree in English and Creative Writing from Salisbury University.

### **About JND Legal Administration**

JND Legal Administration, a Sedgwick company, is the nation's foremost legal services management and settlement administration solutions provider. Founded by industry veterans Jennifer Keough, Neil Zola and David Isaac, the company serves plaintiff and defendant law firms, global corporations and U.S. government entities across five main service lines and has offices in California, Minnesota and New York. For more information, visit [www.JNDLA.com](http://www.JNDLA.com).

###

### **Media Contact:**

Joe Sexton

JND Legal Administration

[joe.sexton@jndla.com](mailto:joe.sexton@jndla.com)

Tel: +1 800-207-7160