

# COMPANY OVERVIEW

Our Founders – Jennifer Keough (“J”), Neil Zola (“N”) and David Isaac (“D”) – are seasoned experts with more than 80 years of collective experience in law and administration.



## WHO WE ARE

Guided by the vision and tenacity of our Founders, JND Legal Administration (“JND”) has established itself as the nation’s leading legal administration and litigation support services provider. Our teams leverage honed processes, industry-leading technology and JND proprietary systems to deliver superior results in all facets of legal administration related to class action, mass torts, remediation programs, eDiscovery, legal notice and more.

With more than 250 employees, JND operates out of its 35,000 square-foot headquarter office in Seattle and has additional offices in Los Angeles, Minneapolis and New York. JND works with plaintiff and defense firms, federal and state government agencies, and Fortune 500 companies. Our eDiscovery service line (“JND eDiscovery”) is one of only nine companies worldwide to achieve RelativityOne Gold Partner status.

## RECOGNITION

Named the #1 Class Action Claims Administrator throughout our history, JND has been recognized for excellence in claims administration by leading legal publications for eight consecutive years.



“ Good work gets more work.”

- JENNIFER KEOUGH



450

MILLION + CLAIMS PROCESSED

5

BILLION + DOLLARS IN DISTRIBUTION

1500

USERS TRAINED IN JND'S RELATIVITYONE ENVIRONMENT

2

PATENTED eDISCOVERY APPLICATION

1

PATENT-PENDING eDISCOVERY APPLICATIONS

## HOW WE DO IT

The principals at JND have overseen many of the largest and most complex class action, mass tort and remediation cases in U.S. history. As the majority of our clients come as referrals, client delivery and a commitment to superior results will always remain central to our approach. As Jennifer Keough likes to say, “Good work gets more work.”

## OUR CULTURE

Committed to diversity and inclusion, JND is proud to have an executive leadership team comprising more women than any of our competitors. Fifty-one percent of JND staff are women and more than 40% identify as an ethnic minority.

## OUR TECHNOLOGY

JND's data security posture and state-of-the-art technology are key differentiators that strengthen and support all areas of our business. We incorporate the latest developments in technology into our practice, engineering proprietary systems and developing custom solutions to serve our clients.

Protecting the confidentiality, integrity and availability of client data is of the utmost importance to JND. Our systems and technology solutions are AICPA SOC 2-certified, and compliant with the Gramm-Leach-Bliley Act (GLBA), California Consumer Privacy Act (CCPA), HIPAA and HITECH, and FISMA.

### CLASS ACTION ADMINISTRATION



eDISCOVERY



GOVERNMENT SERVICES



HEALTHCARE SOLUTIONS



LEGAL NOTICE PROGRAMS



MASS TORT & LIEN RESOLUTION



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